

## **Senior BI Lead**

**Pudsey (Stanningley – behind ASDA & M & S, 4 min walk from New Pudsey Train Station)**

**£34,000 + 10% bonus, 23 days holidays (rising to 25) plus bank hols, long service incentive scheme(s) and other great benefits**

**37.5 hours per week (Mon to Fri)**

### **Ask yourself:**

- Do I want to work in a friendly and ethical company?
- Is developing my career and being rewarded for my efforts important to me?
- Would I like to be recognised for my hard work and contributions?
- Do I want to support vulnerable customers to find financial freedom?
- Would I like to work for a small company with a Big Heart, with strong values?

**If your answer to the above is Yes, then come and join Lantern!**

## **WHO ARE WE**

Lantern specialise in purchasing and recovering debt in a fair and compliant way. Our customers trust us and they frequently tell us so. We have grown substantially in recent years, winning many awards and more recently being awarded Investor in Customers **Gold** Accreditation. With significant investment we're growing and creating new opportunities for talented people to join us. If you'd like to know more about us visit our website - [lanternuk.com/corporate](http://lanternuk.com/corporate)

## **WHAT WE CAN OFFER YOU**

You'll be rewarded with a competitive salary, plus an excellent benefits package, which includes:

- An annual performance related bonus and salary review
- 23 days holiday (Rising to 25 days with length of service) + Bank holidays;
- Up to 5% employer contribution to your pension plan;
- Company-funded Income Protection and Life Assurance Cover;
- Enhanced Maternity and Paternity policies;
- Access to our free Employee Assistance Provider (EAP);
- Highly generous Health and Wellbeing Cash Plans which offer discounts on physiotherapy, counselling, holistic treatments, dietary and exercise plans, gym discounts;
- Fee-Free Financial Advice, including pensions, insurances, savings and financial planning;
- Long Service Incentive scheme;
- Free Parking;
- A newly refurbished office environment with modern facilities because where you work is just as important as what you do.

### **And if that wasn't enough! We also have:**

- Free fruit every week
- Dress down ALL WEEK
- Free "tea and coffee" in a welcoming, fun and friendly canteen with board games, TV and table tennis
- Regular fundraising events with prizes and incentives all for charity – we put those who need help at the heart of everything we do
- Social events including lunch and learns, Wednesday Walking Group, Invitations to our Summer and Christmas Parties
- Gifts from the CEO including Easter Eggs and Advent Calendars

### **ABOUT THE ROLE**

The role will have a focus on the development of Business Intelligence (BI) and insight capabilities across the business. You'll be working with operational and back office functions to identify the metrics to measure performance and deliver the insight we need. Ensuring consistent and accurate data will be at the heart of what you do.

### **WHAT YOU'LL BE DOING**

- Have a focus on constant improvement, of both quality and efficiency in our reporting.
- Identify information and reporting needs and drive / deliver high quality Management Information
- Interrogate data in order to derive performance metrics
- Develop and facilitate an insight program for the business with regular insight provided to the wider business.
- Provide regular feedback on operational performance and escalate accordingly if required
- Develop and facilitate BI/MI workshops that aim to enrich the knowledge of colleagues
- Define and agree business requirements, priorities, resourcing and timescales with Head of Department and Directors
- Translate agreed business requirements into standard report specifications and documentation
- Liaise effectively with Heads of Department and Directors in matters of strategic direction, data quality, change control and general queries
- Use information and technologies to identify changes to working methods to deliver benefits to the business
- Regularly use SQL, SSRS and Tableau.
- Maintain, organize and cross reference data from multiple sources.
- Document meeting notes and maintain records as needed.
- Document processes create reports and other presentations as directed.
- Generate and format various reports including monthly and quarterly executive reports.
- Support and mentor other members of the BI team

### **ABOUT YOU**

- You will ideally have previous experience for analytics and reporting and ideally, you'll have experience within a regulated environment and ideally although not necessarily, will have exposure to debt collection industry

- You will have an understanding of the consumer credit sector and working within the regulatory framework of the FCA
- Be an advanced user of Microsoft Office Packages in particular excel and power point.
- Have expert knowledge of developing analysis and reports via MS-Excel, SQL and SSRS
- Previous experience of Microsoft Power BI, Tableau or Qlikview would be beneficial
- Ability to prioritise workloads and able to work in a fast-paced environment
- Can demonstrate a flexible approach to respond to change requirements to suit business needs
- Able to identify opportunities to develop new business information across all functions and produce interactive dashboards
- Effective extraction and preparation of data required for regulatory reporting
- Ability to work to tight deadlines/agreed service levels and meet targets to ensure the effective delivery of service without compromising accuracy, quality and volume
- Strong stakeholder management skills and can present technical data to non-technical business stakeholders
- Clear and effective communication skills (both written and verbal).
- Work well within a team and contribute positively to team engagement and regularly share knowledge and ideas

### **THE LANTERN PROMISE**

**We'll treat you as an individual** – You have unique strengths. We'll do what we can to play to them.

**We'll keep listening & talking** – Communication is key in any relationship, and we truly value employee input.

**We'll help you grow** – We admire ambition. If you want to progress, we'll help you find – and seize – opportunities.

**We'll keep it fun-** We thoroughly believe work should be enjoyable, and our company culture reflects that.

### **NEXT STEPS**

- Please apply for the role by sending your CV and covering letter telling us why you would be great for this exciting opportunity to [careers@lanternuk.com](mailto:careers@lanternuk.com)
- We'll look forward to you joining our team.

**Due to the nature of our business, any offer of employment will be subject to satisfactory background checks (DBS Basic and Employment Credit file check).**