# Portfolio and Pricing Analyst



## About us

We're a market leader in purchasing and recovering debt in a fair and compliant way. Our expertise in supporting vulnerable customers has contributed to our success and considerable growth in recent years. Our customers know and trust us, and because of this, we are recognised as the specialist within our sector. We're very proud to have been chosen to receive several industry recognised awards, including a **Gold** accreditation from Investor in Customers (IIC).

With significant investment, we are continuing our journey and creating exciting and new opportunities for talented people to join our team. If you'd like to know more about us, why not visit our website <u>www.lanternuk.com/who-we-are</u>.

Our recently refurbished, modern offices are within a few minutes walking distance of New Pudsey train station and Owlcotes Asda and M&S.

## About the role

#### **Portfolio and Pricing Analyst**

## Due to Covid-19, this role will initially be based at home.

We are excited to be recruiting for two additional Portfolio and Pricing Analysts to join our team. The role will have a focus on analysis of debt portfolios for valuation and pricing purposes. You will use a variety of tools and techniques to identify trends, analyse customer metrics and will use statistical methodologies to provide commercial insight. You'll manipulate our data using SQL with ease and be confident in presenting your recommendations. We'll look to you to identify actionable insight from the data and you'll use these results to report back to the core business.

Salary and Benefits:-	£25- £30k per annum (dependent on experience), up to 10% of salary, performance-based bonus, a rewarding long-term incentive scheme, 23 days annual leave (rising to 25 with service), pension scheme of up to 5% employer contributions, healthcare cash plan, free parking, employee assistance program.

Hours of work:- 37.5 hours per week (Mon-Fri).

The principal accountabilities of this role will include:-

- Maintain and monitor regular reporting, identify trends and patterns.
- Interrogate data to derive performance metrics.
- Use available data to build and produce reporting to track and analyse performance of portfolios.
- Contribute to complex statistical model builds as our modelling requirements continue to evolve to fit business demand.
- Provide regular feedback on operational performance and escalate accordingly if required.
- Create/revise code scripts to ensure that they are fit for purpose.
- Translate agreed business requirements into standard report specifications and documentation.
- Develop, maintain, and monitor new strategic, predictive, and analytical reporting.
- Liaise effectively with Managers and Heads of Department in matters of data quality and general queries.
- Independently evaluate the success of campaigns and projects.
- Use SQL and its application in advanced analytics.
- Maintain, organise and cross reference data from multiple sources.

- Create and present statistical and analytical reports via advanced graphs, charts, and dashboards.
- You will document all meeting notes, and maintain records as needed.
- You will be required to document all processes, create reports and produce any other presentations as directed.

## Essential experience

- Degree qualified in an analytical / technical subject for example Maths, Physics, Computing, Statistics.
- Expert knowledge of developing analysis and reports via MS-Excel and (desirably) SQL (or similar programming languages such as Python, SAS or R).
- A demonstrated ability to analyse and present technical data and outputs to non-technical business stakeholders.
- Strong organisational skills, and able to work independently to achieve personal and company targets and KPIs.
- Be self-motivated, but with the ability to work collaboratively with different teams across the business.
- A confident approach when liaising with internal stakeholders for ad hoc requests.
- Excellent levels of attention to detail to ensure your work is accurate and high quality whilst working in a fast-paced environment.
- Ability to adapt and prioritise workload to ensure business needs are met.
- Ensure all queries are satisfactorily resolved.
- Strong commercial awareness and an understanding of our sector.

## Desirable experience

- Experience of working within an FCA regulated business environment such as debt recovery, finance, insurance etc.,
- You should be comfortable with working from home arrangements and demonstrate a strong ability to work independently and with minimum supervision.

#### Our promise to you

We'll treat you as an individual - You have unique strengths. We'll do what we can to play to them.

We'll keep listening & talking - Communication is key in any relationship, and we truly value employee input.

We'll help you grow - We admire ambition. If you want to progress, we'll help you find and seize opportunities.

We'll keep it fun - We thoroughly believe work should be enjoyable, and our company culture reflects that.

#### Next Steps

Interviews for this position, will take place remotely to maintain social distancing via video-call(s).

• Send us over your CV and covering email/letter by clicking the apply button and tell us why you want to join Lantern.

Due to the nature of our sector, any offer of employment will be conditional and subject to satisfactory background checks (DBS Basic and Credit file search).