

About us

Would you like to be part of a team that is passionate about delivering excellent customer service? We are proud of our reputation and the accolade we receive, including **Gold** awards for both Investor in Customers (IIC) and Investors in People (IIP), demonstrate our commitment to putting our customers and our colleagues at the heart of everything we do.

Lantern is respected and trusted leader in our sector, known by reputation for purchasing and recovering debt in a fair, reasonable and compliant way. Our expertise is supporting customers in vulnerable circumstances and we live by our HEART values (*honest, empathetic, accountable, reasonable & transparent*). Our success and considerable growth in recent years, is a result of our customers knowing and trusting us and, because of this, we are recognised as the specialist within our sector.

With significant investment in our future, and planned growth, we are creating exciting new opportunities for talented people to join our team. If you'd like to know more about us, why not visit our website www.lanternuk.com/who-we-are/our-promise-to-you

About the role

Senior Manager – Data Protection & Information Security

All roles are temporarily based at home.

When we do start to return to our office in Pudsey, it is only a few minutes' walk from New Pudsey train station and Owlcotes. If you drive, we have free on-site car parking.

Your hours of work will be 37.5 per week Monday to Friday within our core hours of 8am-6pm.

So, what will you be doing?

- You will act as our Information Security and Data Protection Officer developing and implementing strategy, policies, and measurement frameworks to protect data assets.
- You will engage with Board level stake-holders, regulators and 3rd parties.
- You will ensure we are fully compliant with all data protection law and act as sponsor to drive improvements to ensure our future needs are met.
- You will actively participate in relevant projects and initiatives to ensure that the business' data assets remain secure.
- Through the development and roll-out of a communication plan, you will provide education, advice and guidance to colleagues and the Senior Management Team.
- You will advise on data protection laws and FCA regulatory requirements, monitor adherence to standards and act as a point of contact with the ICO.
- You will maintain our Information Security Management System, ISO 27001 and Cyber Essentials certification process and act as an information security advocate.

What you'll need

- You'll have experience of with working in a FCA regulated environment.
- You'll have good knowledge the regulatory bodies and rules relating to consumer credit including CSA, FCA, Data protection law and ICO.
- You'll have experience of implementing an information security strategy, including implementation and ongoing management of ISO27001 frameworks.
- You'll have managed data protection projects in regulated environments.
- You'll demonstrate the ability to implement strong stakeholder communications and build relationships with senior management.
- You'll have significant knowledge of various quality standards and models
- You'll have excellent attention to detail, an eye for accuracy and exceptional written and communication skills.
- You'll be able to manage and prioritise your own workload whilst meeting critical targets.
- You'll be able to work within a team, but also independently, where necessary.

You'll ideally have worked in a regulated environment where data protection, confidentiality, regulatory compliance and treating customers fairly have been your key priorities.

Salary and benefits

- You'll receive a competitive salary commensurate with skills and experience.
- We offer 24 days holidays (rising to 27 with length of service) plus public holidays.
- You'll participate in our annual bonus scheme, which offers you the potential to earn an additional 10% of your salary.
- You'll be invited to join our highly rewarding long-term incentive scheme.
- You'll receive private healthcare.
- We provide all colleagues with an Employee Assistance programme, for you and your family.
- You'll benefit from the security of a competitive life insurance policy.
- We'll help you save for the future with a competitive pension scheme.
- We provide you with free on-site parking.
- You'll join a friendly team, with great people and a company that recognises and rewards high performance.

Interviews for this position, will take place remotely to maintain social distancing via video-call(s).

Our promise to you

We'll treat you as an individual – You have unique strengths. We'll do what we can to play to them.

We'll keep listening & talking – Communication is key in any relationship, and we truly value employee input.

We'll help you grow – We admire ambition. If you want to progress, we'll help you find and seize opportunities.

We'll keep it fun - We thoroughly believe work should be enjoyable, and our company culture reflects that.

Next Steps

- Send us over your CV and covering email/letter by clicking the apply button and tell us why you want to join Lantern.

Due to the nature of our sector, any offer of employment will be conditional and subject to satisfactory background checks (Employment references, DBS Basic and Credit file search).