



## **Senior BI Analyst**

- **Pudsey LS28 – with great links to public transport and local amenities**
- **Salary: up to £40k per annum (DOE)**
- **10% of salary annual bonus**
- **Hybrid working arrangements (home and office)**
- **Profit share scheme**
- **23 days of annual leave (rising to 25 with service) + public holidays**
- **Competitive healthcare scheme**

## **About the role**

The role will have a focus the development of reporting capabilities across the business. You'll be working with operational and back-office functions to identify the metrics to measure performance and deliver the insight we need. Ensuring consistent and accurate data will be at the heart of what you do.

- Translate agreed business requirements into standard report specifications and documentation.
- Interrogate data to derive performance metrics.
- Produce and deliver presentations to stakeholders, ensuring the information is clear and provides the audience with key insights into business metrics and performance.
- Have a focus on continuous improvement, of both quality and efficiency in our reporting.
- Play a key role in the induction of new employees to the department, particularly teaching them the company's approach to MI and reporting.
- Identify information and reporting needs and drive / deliver high quality Management Information.
- Provide regular feedback on operational performance and escalate accordingly.
- Develop and facilitate MI workshops that aim to enrich the knowledge of colleagues.
- Define and agree business requirements, priorities, resourcing and timescales with Head of Department and Directors.
- Liaise effectively with Heads of Department and Board Directors in matters of strategic direction, data quality, change control and general queries.
- Maintain, organize, and cross reference data from multiple sources.
- Document meeting notes and maintain records as needed.
- Document processes create reports and other presentations as directed.
- Manage internal and external resource to deliver projects on time and on budget.

## **What you'll need**

- Experience using BI tools such as Tableau, SQL and Insight.
- Exceptional presentation skills – being able to showcase the key information and translate data into a story.
- Have a confident approach when liaising with internal stakeholders for ad hoc requests.
- Have excellent levels of attention to detail to ensure your work is accurate and high quality, whilst working in a fast-paced environment.
- Strong organisational skills and able to work independently to achieve personal and company targets and KPIs.



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- Be self-motivated but with the ability to work collaboratively with different teams across the business.
- Be able to prioritise your workloads to ensure business needs are met and ensure all queries are satisfactorily resolved.
- Ideally, you will be degree qualified in Analytical skills/subjects, technical subjects such as Math, Physics, Computing, Statistics etc.
- Ideally have experience of working within an FCA regulated environment such as debt recovery or finance and have strong commercial awareness and an understanding of our sector.

### **Benefits**

- A friendly office environment to work in with the ability to work from home.
- Great training, lots of support and being part of a team that regularly recognises and rewards great performance.
- Pension (plus free advice through an independent financial advisor to help you with your financial planning).
- Great benefits to enjoy with family members, from our healthcare, wellbeing, and cash plan policy.
- Gym discounts.
- Employee and family assistance services.
- Life assurance.
- Free on-site parking.

### **About Us**

Do you want to join a business that is driven in providing excellent service to our customers and to our team? Lantern is proud to have **GOLD** accreditations from both Investor in Customers (IIC) and Investors in People (IIP).

We're a market leader in purchasing and recovering debt in a fair and compliant way. Our expertise in supporting vulnerable customers has contributed to our success and considerable growth in recent years. Our customers know and trust us, and because of this, we're recognised as the specialist within our sector.

With significant investment, we're continuing our journey and creating exciting new opportunities for talented people to join our team, who are passionate about delivering brilliant customer service. If you'd like to know more about us, give our website a visit; [www.lanternuk.com/who-we-are/our-promise-to-you](http://www.lanternuk.com/who-we-are/our-promise-to-you).

### **Our promise to you**

**We'll treat you as an individual** – You have unique strengths, so we'll do what we can to play to them.

**We'll keep listening and talking** – Communication is key in any relationship and we truly value employee input.



## LANTERN

**We'll help you grow** – We admire ambition. If you want to progress, we'll help you find and seize opportunities.

**We'll keep it fun** – We thoroughly believe work should be enjoyable and our culture reflects that.

### **Next Steps**

Please send your CV and a brief covering note telling us why you want to join Lantern to [careers@lanternuk.com](mailto:careers@lanternuk.com).

***Due to the nature of our sector, any offer of employment will be conditional and subject to satisfactory background checks (Employment references, DBS Basic and Credit file check).***