



**LANTERN**  
DEBT WITH A HUMAN TOUCH

## CUSTOMER DATA TECHNICIAN

**\*\*\*Salary up to £35k (DOE)\*\*\***

**\*\*\*Bonus up to 10% bonus\*\*\***

**\*\*\*Hybrid office/home working available\*\*\***

**\*\*\*Long term incentive scheme\*\*\***

**\*\*\*Healthcare\*\*life assurance\*\*perks\*\*gym discounts\*\*retail discounts\*\*pension\*\*EAP\*\***

**\*\*31 days holiday (incl: public holidays) – rising to 33 with service\*\***

Do you have a can-do attitude, want to deliver excellent customer service, and keen to join an exciting and growing business that consistently delivers high standards? Then you sound like a perfect match for Lantern! Because we're continually expanding, we've a great opportunity for you to join our highly experienced Pricing, Data & Analytics team.

### Who are we?

We're a market leader in purchasing and recovering debt in a fair and compliant way, having built a solid reputation for being the specialist in our sector. In turn, we've won some pretty impressive GOLD awards from Investors in People and Investor in Customers.

Our expertise in supporting particularly vulnerable customers has contributed to our success and considerable growth in recent years and with continued investments, we're creating new opportunities for talented people who are passionate about delivering brilliant customer service. If you want to hear what our customers and colleagues are saying about us, why not visit our website [www.lanternuk.com](http://www.lanternuk.com).

### What will you be doing?

You'll be joining a friendly Pricing, Data & Analytics team, reporting to the Customer Data Manager and you'll be responsible for:

- Creating/revising code scripts to ensure that they are fit for purpose.
- Translating agreed business requirements into standard report specifications and documentation.
- Independently evaluating the success of campaigns and projects and proactively identifying opportunities for improvements.
- Using SQL and its application in advanced analytics.
- Documenting processes, creating reports and other presentations as directed.
- Ensuring that all data is clean, accurate and concise.
- Maintaining the security and integrity of our customer data.
- Completing ad hoc assignment of tasks in a timely and accurate manner.
- Maintaining working relationships with stakeholders and relevant third-party suppliers.
- Supporting the department through change.
- Sharing knowledge and information with others, and being responsive to others' viewpoints, to build a skilled, high performance team environment.
- Having the ability and willingness to support other functions across the business.



Lantern is authorised and regulated by the Financial Conduct Authority for consumer credit regulated accounts under firm reference number 718024. Lantern is the trading name of Lantern Debt Recovery Services Limited. Registered in England and Wales Company No. 06637307.  
Registered office: Protection House, 83 Bradford Road, Leeds LS28 6AT



**INVESTORS IN PEOPLE**  
We invest in people Gold





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- Pension + free pension and financial planning advice through an independent financial advisor to help you save for your future).
- Great training, lots of support and become part of a friendly team, that recognises and rewards high performance.

### **What makes us different?**

- Casual dress code – every day!
- Health and wellbeing platform.
- Office snacks, fruit and refreshments.
- Open plan 'living office' environment.
- Summer and December parties.
- Opportunities to get involved in charity and wellbeing initiatives.
- Lunch delivery service.
- We're people not job titles!
- We win really great awards – we actually need a bigger cabinet!

Our values are rooted in honesty, empathy and transparency – for our employees, our customers and our clients. That's why equality, diversity and inclusion are so important to us; because when we embrace different perspectives and give everyone the chance to be the best they can be, we can think in new, creative ways that grow and enhance our business.

We're committed to diversity, inclusion and equal opportunities for everyone. Be yourself that's all we ask. We may collect relevant data for monitoring purposes during our candidate registration process.

Please send your CV and an email telling us a bit more about yourself to [careers@lanternuk.com](mailto:careers@lanternuk.com).

**Due to the nature of our business, all offers of employment are subject to background and vetting checks, including; employment references, DBS (basic), credit file search, PEP and financial sanctions searches.**



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