

Business Analyst

Leeds (Hybrid)

Salary £35,000 - £50,000 DOE, PLUS benefits

Are you a proven Analyst looking for your next career move? Do you want to join a growing company with a clear social purpose, that places customers at the heart of everything they do? If the answer is yes, then a role here at **Lantern** could be your future.

About the role

Reporting to our Director of Pricing, Data and Analytics, we have a fantastic opportunity for a Business Analyst to help shape the future of our Analytics team. Interpreting and identifying data trends will be second nature to you and you'll be able to confidently present your findings and recommendations back to the business.

At **Lantern**, we operate in a fast-paced environment but with that comes variety. You'll have the chance to get involved in activities including:

- Understanding the performance of purchased portfolios and producing insight to form collections strategies.
- Creating, analysing and implementing structured reporting to support decision making across the business.
- Project based delivery of analytics to support wider business recommendations and initiatives to improve performance.
- Data warehouse maintenance, interrogation, extraction, and manipulation using SQL and Excel, ensuring the database is kept up to date and accurate.
- Improving and automating processes to increase overall accuracy and speed of team output.
- Regular maintenance and monitoring of models used in business processes, such as collections forecasting.

About you

You'll have proven experience as an Analyst, ideally from within a Financial Services business and will be able to demonstrate:

- A degree qualification in a STEM subject.
- Strong knowledge of Excel, SQL and Python.
- Experience of working with analytical and statistical tools/ packages.
- Knowledge of developing analysis and reports in Excel and SQL.
- An ability to present technical data and outputs to non-technical business stakeholders.

You will be:

- Detailed focused- always ensuring your work is accurate and of a high standard.
- Resilient and flexible in your approach to work – no day is the same.
- Creative- we love hearing new ideas from our colleagues about how we can do things better.
- A team player – someone who looks beyond boundaries of their own job to support others.

We are Lantern.

Let's face it, debt is never easy. When it comes to debt collection, we believe there's a better way – one that involves treating our customers with the empathy and respect that they deserve. Here at **Lantern**, we recognise that everyone's circumstances are different. There isn't a solution that works for everyone. That's why we choose to take a different approach – a more *human* approach.

Since 2008, we've helped over 2.5 million people clear their debt with us in a way that is sympathetic and flexible. We put our customers in control. We take the time to get to know them so that, together, we can create an affordable and sustainable repayment plan to set them on the pathway to becoming debt free. Our efforts haven't gone unnoticed, and we've been awarded with the Investors in Customers 2023 GOLD standard for our dedication and ongoing commitment to customer care. For us, it's quite simple: we choose to treat our customers the way we would want to be treated.

We reward great work.

- Discretionary annual bonus scheme, up to 10% of your salary.
- Hybrid working so you can work around life's other commitments.
- 33 days annual leave (incl. public holidays) rising to 36 with LOS.
- Private Medical Insurance.
- Life Assurance Plan.
- Discounts at major UK retailers.
- Paid volunteering opportunities.
- Recognition awards, celebrations, parties and more!

What happens next?

We'll be in touch if your application is successful so keep an eye on your emails! We'll arrange a short call to learn more about you and answer any questions you have. If it feels like we're a good match, we'll share your CV with the hiring manager to review. Our interview process is tailored to each role and can be in-person or held remotely. Full details will be confirmed if your application is progressed to the next stage.

We are inclusive.

We're committed to becoming an employer of choice for diversity, where leaders, structures, and interactions encourage you to thrive at work and be yourself. As an inclusive employer, please do let us know if you need any adjustments during our recruitment process.

We're an equal opportunities employer with a diverse, inclusive, merit-based, and equitable workplace. We recognise that diversity drives our creativity, resilience, and success and makes our business stronger.

Due to the nature of our business, all offers of employment are subject to satisfactory background and vetting checks, including employment references, DBS (basic), credit file search, PEP and financial sanctions searches.