# LANTERN DEBT WITH A HUMAN TOUCH

# **Compliance and Due Diligence Officer**

## \*\*\*Fantastic opportunity to join our growing company\*\*\*

#### What's in it for you?

- Salary up to £32,000
- Up to 10% bonus of annual salary
- Great transport links and 4-minute walk from the train station
- Flexible hybrid working
- Free parking
- **Great benefits and holidays –** 34 days holiday rising to 37 with service (incl: public holidays), healthcare, retail discounts, pension, cashback, EAP, bonus, Incentives and recognition, team and company celebrations, hot and cold drinks, breakfast bar and lots more....

#### About you:

As the Compliance and Due Diligence Officer you will support Lantern's 2nd line of defence activities to help the business grow safely and responsibly. It's a varied role, you'll apply your skills to compliance monitoring, policy & advice, debt purchase and supplier due diligence. We're after someone who can spot when something's not right, explain why and help the business find solutions. You'll manage your own workload and be part of a fantastic and supportive team. Compliance experience is preferred but not essential, if you're excited about the opportunity we want to hear from you.

#### The role:

As the Compliance and Due Diligence Officer you will:

- Complete compliance monitoring reviews, including terms of reference, testing, establishing materiality of findings and supporting stakeholders to understand the importance
- Complete robust due diligence on debt purchases, including reviews of regulatory and customer documentation, understand and articulate where accounts are outside of Lantern's policy or risk appetite.
- Produce quality written reports that communicate findings and risks in a clear and concise manner.
- Build and maintain strong relationships with stakeholders to maintain the credibility of Lantern's 2nd line of defence
- Assist the Head of Compliance and Due Diligence to create content for relevant committees.
- Build and maintain key stakeholder relationships across the business functions through effective communication. Develop and sustain a sound understanding of key legislation and regulation pertinent to Lantern (FCA, ICO, OFCOM etc.) and keep abreast of industry changes.
- Champion a culture of compliance and support the first line of defence to understand and mitigate its risks

## About Lantern:

At Lantern, we help millions of customers find an affordable way to freedom from debt. We listen carefully to our customers' individual circumstances and create realistic payment solutions that they can manage and sustain. We're very proud that our customers say we treat them with empathy, honesty and transparency...which are just a few of our HEART values. We've won Investor in Customers GOLD for the last 6 years and our Trust Pilot rating is 4.5. Did you know that we've also achieved ISO14001 and ISO27001. Oh, and we nearly forgot.... Investors in People (Gold) too! Why not come and join our fabulous team!







Our values are rooted in honesty, empathy, and transparency – for our colleagues our customers and our clients. That's why equality, diversity and inclusion are so important to us; because when we embrace different perspectives and give everyone the chance to be the best they can be, we can think in new, creative ways that grow and enhance our business.

We're committed to equal opportunities for everyone, and we may collect relevant data for monitoring purposes during our candidate registration process. Be yourself, that's all we ask.

Interested...... why not send your CV to <u>careers@lanternuk.com</u>.

Due to the nature of our sector and interactions, an offer of employment will be subject to satisfactory background checks, including but not limited to; employment references, a DBS (basic) and a credit file search.



Lantern is authorised and regulated by the Financial Conduct Authority for consumer credit regulated accounts under firm reference number 718024. Lantern is the trading name of Lantern Debt Recovery Services Limited. Registered in England and Wales Company No. 06637307. Registered office: Protection House, 83 Bradford Road, Leeds LS28 6AT



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