



**LANTERN**  
DEBT WITH A HUMAN TOUCH

**PAYMENT MANDATE FORM** Please print in **BLOCK CAPITALS**

Personal Details (please complete all fields in this section)

Lantern Reference	M	Full Name	
Telephone Number		Email Address	
Address inc. postcode			

Payment details

How much can you afford to pay?	£
What date do you want your payments to start?	DD / MM / YYYY

Please make your first payment date within the next 30 days

How often will you be paying? (Please tick just one box)

Monthly	<input type="checkbox"/>	Fortnightly	<input type="checkbox"/>	Weekly	<input type="checkbox"/>	Please note that Direct Debits can only be set monthly.
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How would you like to pay? (Please tick just one box)

Debit Card	<input type="checkbox"/>
Direct Debit	<input type="checkbox"/>
Bank Transfer	<input type="checkbox"/>
Standing Order	<input type="checkbox"/>

**Some notes to help you:**  
**For payments by Debit Card** - please contact us on 0113 887 6876 & use our automated service or pay via our self-service portal at [www.Lanternuk.com/account](http://www.Lanternuk.com/account)  
**Direct Debit** – once completed, scan this form and email to [customerservice@lanternuk.com](mailto:customerservice@lanternuk.com) or post to the address below  
**Standing Order** – please post to Lantern, Protection House, 83 Bradford Road, Pudsey, Leeds, LS28 6AT  
 For Direct Debit, Standing Order & Bank Transfers – please ask your bank to make sure that our Lantern ‘M’ reference number is quoted on your payment, so that the money is allocated to your account to reduce the balance.  
 Direct Debits will appear as BPS Re Lantern on your bank statement.

For Direct Debit or Standing Order, we will need the following details to set this up:

Name of account holder								
Bank Name								
Bank Address								
Sort Code			-				-	
Account Number								

For internet banking or bank transfer, you will need our bank details as follows:

Account Name	Lantern Debt Recovery Services Ltd	Sort Code	20 – 11 – 99	Account Number	03613747
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For all other payment methods please call 0113 887 6876 or email [customerservice@lanternuk.com](mailto:customerservice@lanternuk.com)

Signature		Date	DD / MM / YYYY
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(Please sign for Standing Order) – This is Mandatory. Your standing order cannot be set up without a signature.

This guarantee should be detached and retained by the payer

**The Direct Debit Guarantee**



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit BPS Re Lantern will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request BPS Re Lantern to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by BPS Re Lantern or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.  
- If you receive a refund you are not entitled to, you must pay it back when BPS Re Lantern asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

\*\*Please note: If you choose to communicate with Lantern by email, unless otherwise advised by you, we will accept this as your permission for us to contact you through the same channel. Such communications may include collections activity and negotiation.