

Business Analyst

Leeds

Competitive + 10% bonus, 23 days holidays (rising to 25) plus bank hols, long service cash incentive scheme(s) and other great benefits

37.5 per week (Mon to Fri) – we will consider applications from candidates looking for part time hours.

ABOUT THE ROLE

Our company is based just outside of Leeds, with excellent public transport networks. This role is an exciting opportunity for someone to join us at such an exciting time. It has been newly created and as such, the successful candidate will contribute to the development of the role content. You'll act as a key interface between our IT, Pricing, Data, Finance and Operations teams as such, you'll already be operating as a senior Business Analyst role responsible for overseeing key projects on business improvement eliciting critical business protocols.

WHAT YOU'LL BE DOING

- You'll lead on key projects in terms of business process improvement
- You'll be responsible for the management of the full project lifecycle
- You will need to engage with stakeholders to elicit, elaborate and document business requirements
- Key to the role will be the responsibility for the translation of requirements into detailed specification documents
- You will have ownership of the relationship with 3rd party software supplier
- You will implement user testing protocols and their effective roll out
- You'll liaise with Key business areas, such as IT, Finance and Operations to develop and embed business improvement processes and oversee implementation and oversight
- You will be expected to use information and technologies to identify changes to working methods to deliver benefits to the business
- You will lead on business process mapping and gap analysis, providing meaningful data and reporting to senior management of your findings and recommendations
- You'll generate and format various reports including monthly executive reports.

WHO WE ARE LOOKING FOR

- You'll ideally demonstrate Financial Services industry experience, and even better if you have knowledge of the debt recovery industry
- You'll understand what it means to work in an FCA regulated environment
- You will demonstrate strong elicitation skills
- You will have strong experience of functional specification creation
- You will demonstrate strong stakeholder management skills

- You'll already have had full lifecycle responsibility for projects within a similar environment
- Demonstrate the ability to communicate at a senior level
- You'll be adaptable and show flexibility to tasks and deadlines
- You'll need to work under own initiative
- Accuracy and attention to detail are critical requirements of the role
- You'll have the ability to prioritise workloads.
- We need strong planning and organisational skills.
- You'll be a great problem solver – looking proactively for solutions every day.

WHAT YOU'LL GET IN RETURN

- **A really competitive salary dependent on experience**
- Monday to Friday 37.5 hours per week. Although we are open to applications from candidates looking for part time hours
- Up to 10% bonus paid annually
- Up to 5% employer contribution to your pension plan
- Generous Healthcare Cash Plan
- Long Service Incentive scheme
- 23 days holiday (Rising to 25 days with length of service) + Bank holidays
- Free Parking
- Other benefits associated with forward thinking companies, including really great recognition schemes
- A newly refurbished office environment with modern facilities because where you work is just as important as what you do.

Due to the nature of our business, any offer of employment will be subject to satisfactory background checks (DBS Basic and Employment Credit file check).

To apply, simply send a cover letter and your CV to careers@lanternuk.com