

APPLY HERE:

Please email your CV and covering letter to careers@lanternuk.com

Head of Risk and Compliance, Leeds**WHO ARE WE**

We are Lantern and we specialise in the purchase of overdue consumer credit agreements and subsequent collection of outstanding monies. Our 2.5m customers trust us and as a result we have been accredited with a number of awards including Investor in Customers. As our business grows and our customer satisfaction levels increase we are 'Going for Gold' in 2019. We have ambitious growth plans over the next 2/3 years and these plans create new and exciting opportunities for people with great skills, the right attitude and who share our values, to join us. Our offices are easily accessible situated on the outskirts of Leeds near the Owlcotes Centre. We have free parking and great public transport access.

ABOUT THE HEAD OF RISK AND COMPLIANCE ROLE

The role will report directly to the Director of Audit, Risk and Compliance and have overall responsibility for developing and managing a Compliance and Operational Risk framework and culture throughout Lantern in line with FCA Regulatory requirements & TCF. The Head of Risk and Compliance will use analytical and investigative skills to identify areas of non-conformance to process / regulatory Compliance, complete issue root cause analysis and identify key risks and challenges to the businesses and its customers. He or She will demonstrate versatility and be adaptable to changing environments and work effectively with multiple and senior stakeholders. Applicants will already be operating at a senior management level and demonstrate significant experience of managing Compliance / Risk within a FS organisation.

WHAT YOU'LL BE DOING

- Responsibility for a Compliance Monitoring program which ensures that full oversight of the Business processes and procedures is maintained;
- Completion of monthly Executive Committee pack for presentation to Board and Exec Committee;
- Quarterly reporting to Audit & Risk Committee and Non-Executive Chairman;
- Provide advice to the Board and departmental Heads in relation to Risk and Compliance;
- Take overall responsibility for any action plans in relation to Risk and Compliance;
- Further develop and manage the Risk and Compliance department;
- Ensure all regulatory changes are reported to the Board in a timely manner;
- Take overall responsibility for all quality assessments and initiatives via the quality department;
- Ensure all company policies and procedures are appropriate, current and relayed to the business in a timely manner;
- Take overall ownership of the BCP/DR plan alongside Heads of & Director level colleagues;
- Review all FCA reporting via GABRIEL prior to final approval from the Director of Audit, Risk and Compliance;
- You will have overall responsibility for the management and oversight of the customer complaint process, inclusive of outsource, ensuring effective root cause analysis is conducted and remediation / continuous improvements are made.

WHO WE ARE LOOKING FOR

- You will be able to demonstrate the key elements of the role above.
- You will demonstrate a strong commercial acumen with an ability to provide relevant and workable solutions to help the business achieve compliance and demonstrate best practice
- You will ideally have a minimum experience of 3 years within a similar role within a highly regulated environment
- You will be the subject matter expert on all FCA rules and guidelines, ensuring the business is engaged in regulatory consultation and developments;
- You will have oversight and submission of FCA regulatory reporting;
- You will ensure the business is compliant with all regulatory requirements and particularly around TCF and vulnerable customers;
- Unify the culture and behaviour of the department, promote a positive working environment;

WHAT YOU'LL GET IN RETURN

- A really competitive salary depending on experience
- Monday to Friday 37.5 hours per week.
- Up to 10% bonus paid annually
- Up to 5% employer contribution to your pension plan
- Generous Healthcare Cash Plan (Dental, Optical, prescriptions, GP support, discounts etc.,)
- Employee Assistance Program
- Long Service Cash Incentive scheme
- 26 days holiday (Rising to 29 days with length of service) plus bank holidays
- Free on-site parking
- Other benefits associated with forward thinking companies, including really great recognition schemes
- A newly refurbished office environment with modern facilities because where you work is just as important as what you do.

Due to the nature of our business, any offer of employment will be subject to satisfactory background checks (DBS Basic and Employment Credit file check).

APPLY HERE:

- Please apply for the Head of Risk and Compliance vacancy by emailing your CV and covering letter to careers@lanternuk.com
- We'll aim to reply to all candidates with feedback.
- We'll look forward to you joining our team.