

Portfolio & Pricing Analyst

Pudsey (Stanningley – behind ASDA & M&S, 4 min walk from New Pudsey Train Station)

Salary of up to £30,000 + up to 10% annual bonus, 23 days holidays (rising to 25) plus bank hols, long service incentive scheme(s) and other great benefits

37.5 per week (Mon to Fri)

Ask yourself:

- Do I want to work in a friendly and ethical company?
- Is developing my career and being rewarded for my efforts important to me?
- Would I like to be recognised for my hard work and contributions?
- Do I want to support vulnerable customers to find financial freedom?
- Would I like to work for a small company with a Big Heart, with strong values?

If your answer to the above is Yes, then come and join Lantern!

WHO ARE WE

Lantern specialise in purchasing and recovering debt in a fair and compliant way. Our customers trust us, and they frequently tell us so. We have grown substantially in recent years, winning many awards and more recently being awarded Investor in Customers **Gold** Accreditation. With significant investment we're growing and creating new opportunities for talented people to join us. If you'd like to know more about us visit our website - lanternuk.com/corporate

WHAT WE CAN OFFER YOU

You'll be rewarded with a competitive salary, plus an excellent benefits package, which includes:

- An annual performance related bonus and salary review
- 23 days holiday (Rising to 25 days with length of service) + Bank holidays;
- Up to 5% employer contribution to your pension plan;
- Company-funded Income Protection and Life Assurance Cover;
- Enhanced Maternity and Paternity policies;
- Access to our free Employee Assistance Provider (EAP);
- Highly generous Health and Wellbeing Cash Plans which offer discounts on physiotherapy, counselling, holistic treatments, dietary and exercise plans, gym discounts;
- Fee-Free Financial Advice, including pensions, insurances, savings and financial planning;
- Long Service Incentive scheme;
- Free Parking;
- A newly refurbished office environment with modern facilities because where you work is just as important as what you do.

And if that wasn't enough! We also have:

- Free fruit every week
- Dress down ALL WEEK
- Free “tea and coffee” in a welcoming, fun and friendly canteen with board games, TV and table tennis
- Regular fundraising events with prizes and incentives all for charity – we put those who need help at the heart of everything we do
- Social events including lunch and learns, Wednesday Walking Group, Invitations to our Summer and Christmas Parties
- Gifts from the CEO including Easter Eggs and Advent Calendars

ABOUT THE ROLE

The role will have a focus on analysis of debt portfolios for valuation and pricing purposes. You will use a variety of tools and techniques to identify trends, analyse customer metrics and using statistical methodologies to ensure our results makes sense. You'll manipulate our data using SQL with ease and be confident in presenting your recommendations. We'll look to you to identify actionable insight from the data and you'll use these results to report back to the core business.

WHAT YOU'LL BE DOING

- Maintain and monitor regular reporting, identify trends and patterns
- Interrogate data in order to derive performance metrics
- Use available data to build and produce reporting to track and analyse performance of portfolios
- Contribute to complex statistical model builds as our modelling requirements continue to evolve to fit business demand
- Provide regular feedback on operational performance and escalate accordingly if required
- Create/revise code scripts to ensure that they are fit for purpose
- Translate agreed business requirements into standard report specifications and documentation
- Develop, maintain and monitor new strategic, predictive and analytical reporting
- Liaise effectively with Managers and Heads of Department in matters of data quality and general queries
- Independently evaluate the success of campaigns and projects
- Use of SQL and its application in advanced analytics
- Maintain, organise and cross reference data from multiple sources
- Create and present statistical and analytical reports via advanced graphs, charts and dashboards
- Document meeting notes and maintain records as needed
- Document processes, create reports and other presentations as directed

ABOUT YOU

- You'll ideally have experience within an FCA regulated environment, such as insurance, finance, debt recovery etc.

- You'll be Degree qualified in analytical/technical subjects such as Maths, Physics, Computing, Statistics etc.
- You'll take pride in your ability to meet targets for accuracy & quality of your work
- You'll have expert knowledge of developing analysis and reports via MS-Excel, SQL
- You'll be capable of presenting technical data and outputs to non-technical business stakeholders
- You'll have the ability to adapt & change reporting requirements to suit business needs
- You'll be able to work in a fast-paced environment and manage / prioritise workload
- You'll be liaising with internal stakeholders with regards to ad hoc requests
- You'll know how to satisfactorily resolve queries
- You'll work closely with key stakeholders in the business such as customer operations and service teams

We are looking for someone who can work well independently and as part of a team and someone who looks beyond the boundaries of their own job to support others, and can work at all times within CSA, FCA, ICO & all other Regulatory Rules & Guidelines.

We are FCA regulated and that means we need people to join us who know what the "right way" to do things really means. We have policies, procedures and checks that colleagues need to adhere to so it's important that you understand the responsibilities of a role like this. These behaviours are really important to us at Lantern because they're important to not only our customers but to stakeholders across the business. It would be really helpful if you have worked in a similar environment to ours, so have a look at our website to learn more about us.

THE LANTERN PROMISE

We'll treat you as an individual - With the respect you deserve, like we ourselves would want to be treated.

We'll keep listening & talking - Taking the time to hear your views and keeping you in the loop with ours.

We'll help you grow - Giving you chances to step up in your role and move up in the organisation.

We know that it's important to make room for fun - Because while work can be many things, it should also be enjoyable.

NEXT STEPS

- Please apply for the role by sending your CV and covering letter telling us why you would be great for this exciting opportunity to careers@lanternuk.com
- We'll look forward to you joining our team.

Due to the nature of our business, any offer of employment will be subject to satisfactory background checks (DBS Basic and Employment Credit file check).